



Quick Start Guide

Alcatel TETRA™

Getting to Know your Alcatel TETRA™



More information

On the web

Detailed support information including device specifications and troubleshooting are available at www.cricketwireless.com/support/devices.

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial **611** from your cell phone

Accessories

For more information about accessories, please visit your local Cricket store or go to www.cricketwireless.com/shop/accessories.



Note: Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines—FCC ID 2ACCJH087. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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All "Signature" ringtones embedded in this phone have been composed, arranged and mixed by NU TROPIC (Amar Kabouche).

Calls and Voicemail

HD Voice Capable

Enjoy clearer conversations and reduced background noise with HD Voice*.

Make a call

1. From the home screen, tap **Phone**
2. Type a name or phone number, or select one of the following options:
 - To manually enter a phone number
 - To choose from frequently called contacts
 - To choose from a list of people who you have recently called or have called you
 - To make a call from your contacts list

Check voicemail

1. From the home screen, tap **Phone** then tap
2. Press and hold the **1 key**

Call waiting

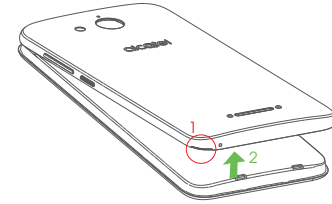
Call waiting allows you to answer a second call while putting your existing call on hold. While on a call, you will hear a tone if another call comes in.

- Tap the incoming call to answer
- Tap to switch between active calls
- Tap to merge calls
- Tap to end a call

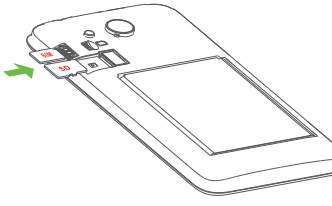
* To experience Cricket HD Voice, both callers must have a compatible HD Voice capable smartphone and make the call over Cricket's LTE Network or a compatible network. Cricket's LTE coverage is not equivalent to its overall network coverage. HD Voice calls made on a compatible device and on the LTE network may not experience an HD Voice connection at times of network congestion. Other carriers' networks may interoperate with Cricket's LTE network to support an HD Voice call.

Phone Setup

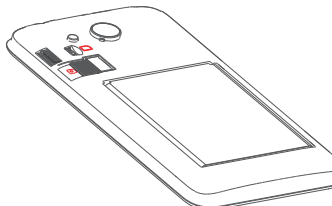
1. Remove back cover by gently pulling up on the indentation on the bottom left of the cover



2. Insert the SIM card and microSD card* as shown in the illustration below (NOTE: SIM slot is located above the microSD slot.)



3. Ensure that SIM and microSD cards have been properly secured



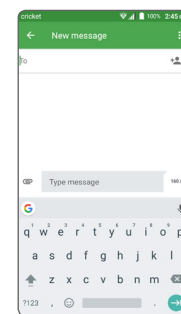
* microSD card sold separately

WARNING: To avoid damage to the phone, only use the standard nano-SIM card provided by your service provider.

Text and picture messaging

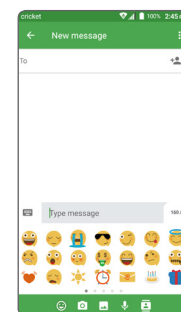
Send a text message

1. From the home screen, tap **Messaging**
2. Tap **New message button** to start a new text message
3. In the **To** field, enter a number or a contact name or tap **Contacts** to access your contacts
4. Tap the **Type message** field and enter your message
5. Tap **SMS** to send the message



Send a picture message

1. Follow steps 1-4 above
2. Tap the **Paper Clip**
3. Tap **Picture** and select desired picture or tap the **Camera icon** to take a picture to attach
4. Tap to send the message

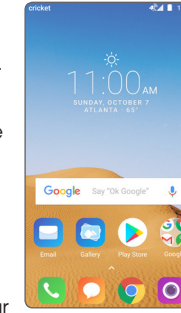


WARNING: Please don't text and drive.

Touch screen

Navigating your phone

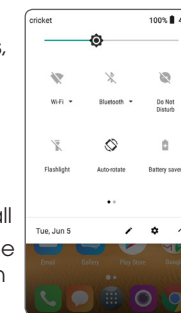
- Use your finger tip to tap the screen
- Use quick flicks of your finger on the touch screen to swipe up, down, left, or right.
- To return to the previous screen, tap the **Back key**
- Tap the **Home key** at any time to return to the main home screen
- Tap the **Recent apps key** to access recently viewed apps
- Swipe up to access applications on your phone



Notifications panel

To access alerts, including new messages, emails, and software updates:

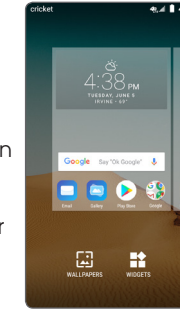
- Tap the top of the home screen and drag your finger down to view the Notifications panel
- Swipe right or left to clear individual notifications or tap **CLEAR ALL** to clear all
- With the notification panel open, tap the top of the screen again and drag down to see the Quick Settings menu
- Tap to access the complete Settings menu



Personalize

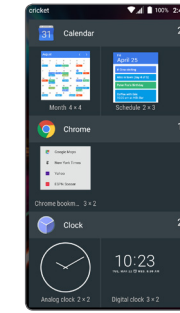
Set wallpaper

- To change your home or lock screen wallpaper, press and hold a blank part of the home screen and tap **WALLPAPERS**
- Select a wallpaper and tap **Set wallpaper** to set the image and then select an option whether it appears on the lock screen, home screen, or both. You can also tap **My photos** for additional options.



Add to home screen

- To add app shortcuts, swipe up to access applications, press and hold the desired app, and drag it to the home screen
- To add widgets, press and hold a blank section of the screen and tap **WIDGETS**, then press and hold the desired widget and drag it to the desired location on the home screen



Organize home screens

- To move widget or app shortcut, press and hold it and then drag it to a new location. To delete it, drag it to "X Remove"
- To create a folder, press and hold an app shortcut and drag it on top of another then release
- To rename a folder, press the folder title to type a new name

Convenient Services & Features

Cricket Services

These services make using Cricket even better and easier.

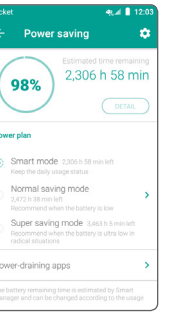
myCricket: Check account balance, make a quick payment, view usage and access support from the palm of your hand.

Visual Voicemail: Quickly view, access and play back your voicemail messages. Easily save important numbers to your Favorites list and respond to messages by calling back or texting.

Additional Features

Power Saving: From the Settings menu, tap **Smart Manager**, then tap **Power Saving** to manage your power plan.

- Smart mode – For normal daily usage
- Normal saving mode – Stop most background apps and optimize your device settings.
- Super saving mode – Maximize battery life with a simplified experience limiting certain apps and functions

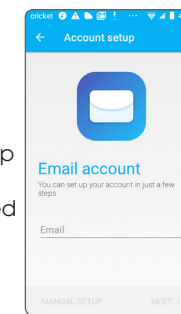


Quick Camera Access: From the Settings menu, tap **System** and then **Gestures**. Tap on **Jump to camera** and then tap on the switch to toggle on/off. When it is on, you can access the camera quickly by tapping the button twice.

Email

Email setup (Gmail™, Yahoo!®, etc.)

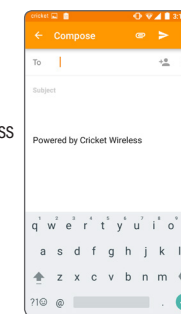
1. From the home screen, Swipe up to access applications > **Email**
2. Enter your email address and tap **NEXT** and enter your password and then tap **NEXT** again
3. Confirm email account settings and tap **NEXT**
4. Enter your name which will be displayed on outgoing mails, and then tap **FINISH**



Note: To set up corporate email, contact your IT administrator.

Create and send an email message

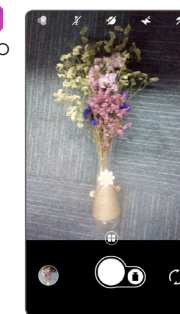
1. From the home screen, Swipe up to access applications > **Email**
2. To compose a new message, tap **Compose**
3. Tap the **To** field and enter email address or name or tap **Contacts** to access your contacts
4. Enter a subject and email message
5. To attach files to the email message, tap the **Paper Clip icon** and make your selection
6. Tap **Send icon** to send the message



Camera and video

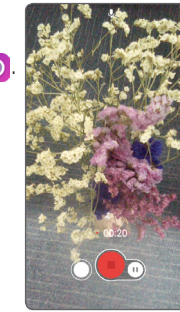
Take a picture

1. From the home screen, tap **Camera**
2. To select different camera features, tap the icons at the top of the screen.
 - To select a different camera mode, tap the main icon above the shutter button.
 - To adjust camera settings, tap on the Settings icon to display the camera settings.
3. Zoom in and out by pinching with your fingers.
4. Tap the **Shutter button** or press the **Volume Key** to take a photo.



Take a video

1. From the home screen, tap **Camera**. Swipe the screen and select **Video** mode. Tap the **Recording button** to start and the **Recording button** to stop recording



View pictures

1. From the home screen, Swipe up to access applications
2. Tap **Gallery**

Apps on Google Play

You can install apps from Google Play Store.

Access Google Play

1. From the Home screen, swipe up to view ALL APPS list, and then tap **Play Store**
2. Enter your existing Google account or create one following the steps on the screen, if you have not signed in to your Google account.

Navigate Google Play

From Play Store, there are multiple ways to find apps, games, and more:

1. Tap a category to browse popular apps, games, movies, and music. Or, tap the **Search bar** to search for a specific game or app.
2. To install desired app, tap **INSTALL** for the app and follow the instructions. Once installed, you will see a notification in the Notifications panel.
3. Open the app from this notification or by clicking on the app in the App list.
4. To see the App list, swipe the home screen up.

