Device Product Note – Samsung Galaxy S® 5 Software Update: 11/16 Android Security Updates

11/30/16

Overview:

An Android security software update, with included updates provided by Google, is available for customers on software version G900AZTUS3BOGB of the Samsung Galaxy S5.

Samsung will push this software update to customers beginning 12/1/16, prompting them to install the software update to their device. The new software version is G900AZTUS3BOGD.

Additional Information:

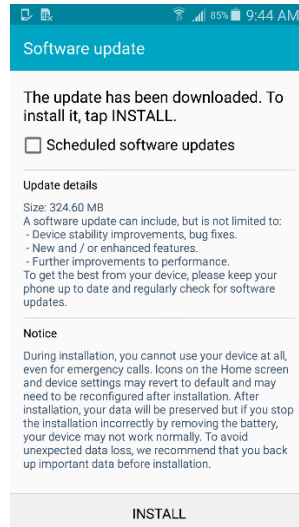- The user can download the software via a Wi-Fi connection.

Getting Started:

Before proceeding with the update, make sure you have confirmed the following:
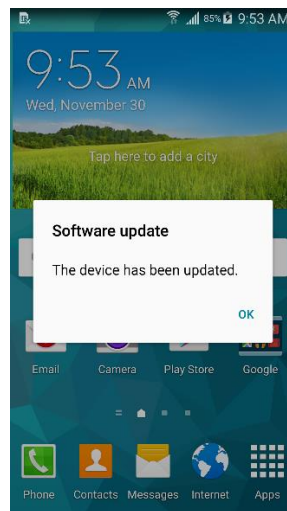
- Make sure that all tasks have been saved. During installation, the phone will not be operable till the installation is completed.

- Make sure that the battery is charged to at least 40%.

- Make sure that the device is connected to a Wi-Fi access point.

Updating software after receiving a notification:

1. When the software notification is received, you will see the following screen:

2. Tap **INSTALL** to install the software. You will not be able to use your phone during installation.

3. After tapping **INSTALL**, the device will restart and install the updates and provide a confirmation after powering up completely to the home screen.
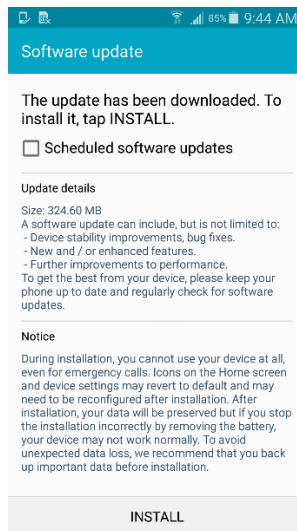

Below are the steps to check the software version and to manually update the software to the new version (G900AZTUS3BOGD).

Verify Software Version

1. From any home screen, tap the **Menu** key, and then tap **Settings**.
2. Swipe the tabs across the top to choose the System tab and then tap **About device**.
3. Look next to **Build number** which will list the software version. If the user is on a previous software version, they will need to first update to version G900AZTUS3BOGB.

How to Manually Update the Software

1. Ensure the phone is fully charged, is connected to Wi-Fi, and all data on phone has been backed-up.
2. From any home screen, tap the **Apps** key, and then tap **Settings**.
3. Tap **About device**.
4. Tap **Software updates**.
5. The device will register with Samsung and automatically begin downloading the update.
6. After the software has completed downloading the screen below is displayed when tapping the Software update notification from the Notification Panel.

7. Tap **INSTALL**

8. Your device will restart and install the updates and provide a confirmation after powering up completely to the home screen.