



## ZTE Grand™ X 3 Android Security Update - October 2016

### Overview:

Effective 10/11/16, a new software update (version Z959V1.3.14) will be available for those users on version Z959V1.2.13. This update will implement recommended Android security patches.

### Software Download/Additional Information:

- The user can download the software via Wi-Fi or the cellular network.

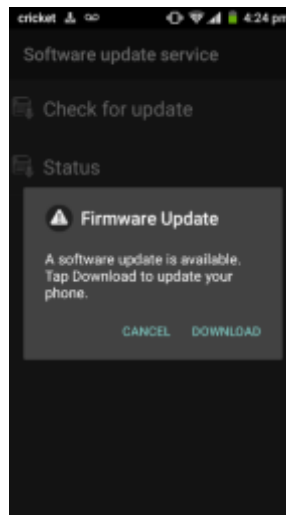
### Getting Started:

Before proceeding with the update, make sure you have confirmed the following:

- Make sure that all tasks have been saved. During installation, the phone will not be operable till the installation is completed.
- Make sure that the battery is charged to at least 40%.

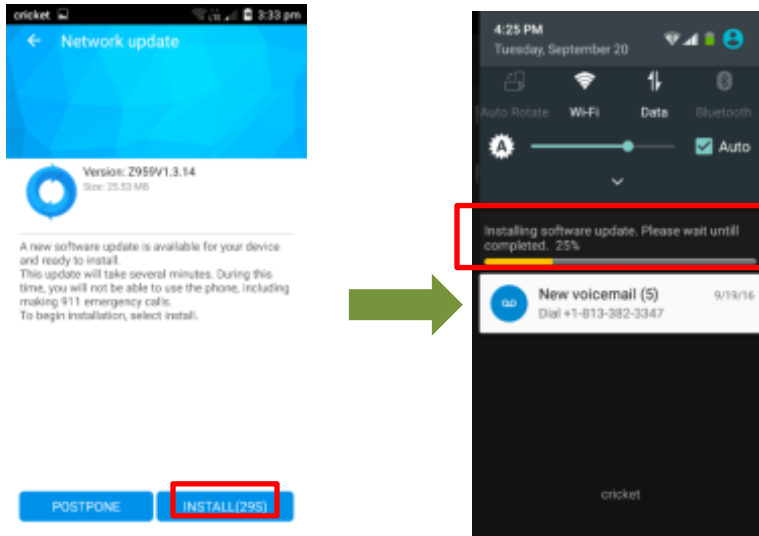
### Update Process:

1. Device receives notification regarding the software update.

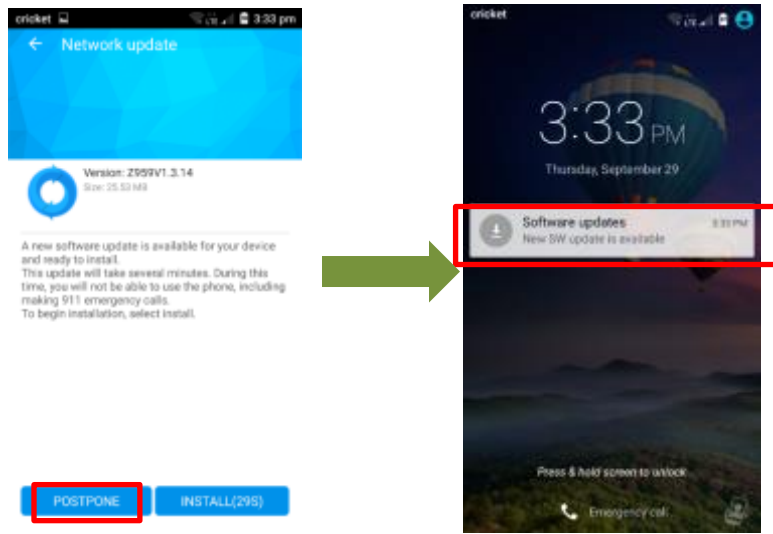


2. Customer has option to download/install immediately or postpone until a later time.

To download immediately:



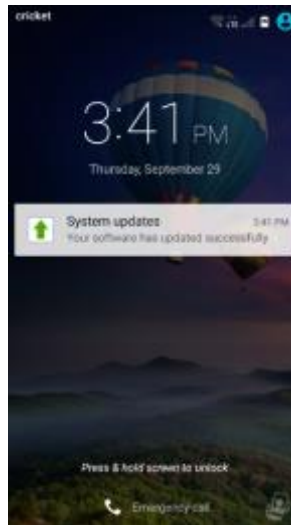
To postpone downloading:



After postponing, users will have option to install by accessing update via notification



3. Once the installation is complete, the device will re-start and you will see a confirmation message, indicating the successful update.



### Verifying Software Version

Below are the steps to check your software version and to manually update the software to the new version (Z959V1.3.14).

To check your SW version:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**
3. Tap **About Phone**
4. Look **under Build number**, which will list the software version. If you are on software version Z959V1.2.13, you can update to version Z959V1.3.14.

To manually update the SW:

1. From the home screen, tap the **Apps** icon
2. Tap **Settings**
3. Tap **About Phone**
4. Tap **System Updates**
5. Tap **Software Update**
6. Tap **Check for Update**