

# Device Product Note – Alcatel Idol 3

7-29-16

## Alcatel Idol 3 software update:

**New software version:** 7VM8\_ZY80

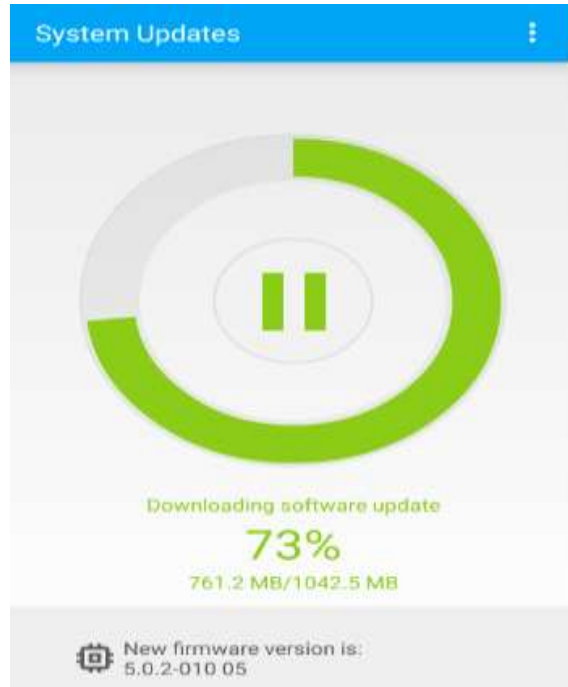
A software update for customers on software version is 5AMB is now available that upgrades this smartphone to the Marshmallow Operating System. Enhancements to Idol 3 customers that will notice:

- Update from Android 5.0.2 Lollipop to Android 6.0.1 Marshmallow
  - Google Voice search improvements via the Google apps menu
  - Expanded app permissions control
  - Phone app tabs have changed from words to icons
- Added shortcuts for (Adobe, Dropbox, Evernote, Flipboard and Whatsapp) under featured apps
- Name change of music app from Mix to Music with improvements to functionality and look
- Minor bug fixes

Alcatel will begin pushing the notification of the software update to Idol 3 customers on 8/5/16, prompting them to download and install the software update to their device (Previous software version is 5AMB) the user must be connected to a Wi-Fi network for the software to be downloaded to their device. If customers are on the original approved software (5AM6), they will need to update their software to 5AMB first by going to the Settings menu, then scroll to About Phone, and then tap System updates and follow the directions.

### Updating software after receiving notification:

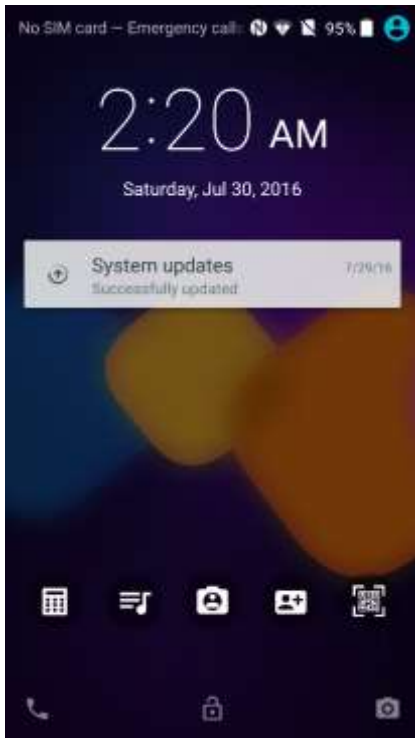
1. You may see the following notification on your device after the software update is available. This can happen within the first few hours after the device is first activated, when the device is connected to Wi-Fi, or at a regularly scheduled notification window. **Be sure to be connected to WiFi prior to tapping Download.** After tapping Download, the 2<sup>nd</sup> screen below will be displayed:



2. After the software has been downloaded, you will have the ability to Install



3. Once download is complete, the device will restart and install the updates and provide a confirmation after powering up that your phone software has been updated.



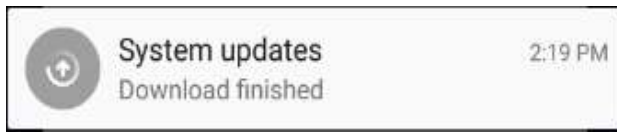
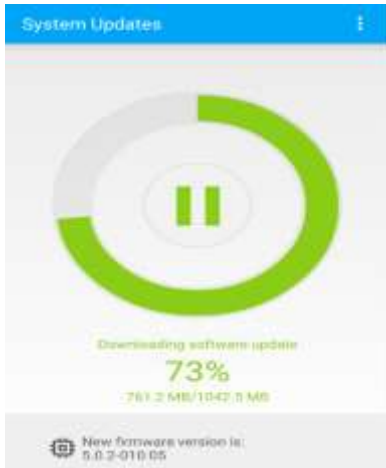
### Verifying Software Version

Below are the steps to check your software version and to manually update the software to the new version (7VM8\_ZY80).

1. From any home screen, touch the **Menu** key, and then touch **Settings**.
2. Scroll down and touch **About device**.
3. Look under **Build number** which will list the software version. If you are on software version 5AMB, you can update to version 7VM8\_ZY80.

### How to Manually Update the Software

1. Ensure the phone is fully charged, is connected to Wi-Fi, and all data on phone has been backed-up.
2. From any home screen, touch the **Apps** key, and then touch **System Updates**.
3. Tap the center button
4. The device will register with Alcatel and prompt to download the update.



5. Tap **INSTALL** button in the center of the screen as shown below



6. Your device will restart and install the updates and provide a confirmation after powering up completely to the home screen.

## Update Complete

- Help improve your device by sending anonymous diagnostics and usage data.

[Learn more](#)

**FINISH**